

Subject:	Healthwatch Brighton and Hove - achievements over the last twelve months		
Date of Meeting:	4 February 2015		
Report of:	Monitoring Officer		
Contact Officer:	Name:	Kath Vlcek	Tel: 29-0450
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Ward(s) affected:	All		

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 The purpose of the report is to provide HWOSC with an overview of Healthwatch Brighton and Hove's progress and achievements over twelve months

2. RECOMMENDATIONS:

- 2.1 That HWOSC members consider the information and comment on how HWOSC could work more closely with Healthwatch going forward.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 Healthwatch Brighton & Hove began on 1 April 2013.

Healthwatch organisations:

- have the power to enter and view services
- influence how services are set up and commissioned by having a seat on the local Health and Wellbeing Board
- produce reports which influence the way services are designed and delivered
- provide information, advice and support about local services
- pass information and recommendations to Healthwatch England and the Care Quality Commission

- 3.2 Healthwatch Brighton and Hove (HWBH) is run by a Board of Directors with a number of paid members of staff and 30 volunteers.

The volunteers carry out a range of key roles- 6 Enter and View Authorised Representatives; 8 Healthwatch Representatives; 4 Helpline Volunteers; 4 Engagement and Communications Assistants; 3 Hospital Complaints Peer Reviewers; 3 Research and Intelligence Committee Members; 1 Media Monitor; 1 Admin Assistant. There are also 12 volunteers known as Papermates who help distribute the Healthwatch magazine.

- 3.3 HWBH has carried out several investigations on a range of local health issues including hospital discharge procedures, local CAMHS services; Eaton Place Surgery closure and other issues. Their investigations include discussions with service users, patient surveys, enter and view visits and discussions with community and voluntary sector partners.
- 3.4 HWHB plan to visit a further 2 services which have focuses on learning disabilities, dementia and older people. In addition to these, they have visited the Royal Sussex County Hospital Discharge Lounge, as referenced above. HWHB are developing their Enter and View methods and are currently collaborating with East Sussex Healthwatch.

4. COMMUNITY ENGAGEMENT AND CONSULTATION

- 4.1 Healthwatch Brighton and Hove carry out community engagement and consultation as part of their every day work.

5. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

- 5.1 None to this cover report.

Legal Implications:

- 5.2 None to this cover report.

Equalities Implications:

- 5.3 None to this cover report.

Sustainability Implications:

- 5.4 None to this cover report.

Crime & Disorder Implications:

- 5.5 None to this cover report.

Risk and Opportunity Management Implications:

- 5.6 None to this cover report.

Public Health Implications:

- 5.7 Healthwatch's work help address public health issues for all local residents.

Corporate / Citywide Implications:

- 5.8 None to this cover report.

6. EVALUATION OF ANY ALTERNATIVE OPTION(S):

6.1 None to this cover report, which is presenting information.

SUPPORTING DOCUMENTATION

Appendices:

1. Healthwatch report.

